

"Harnessing Positive Electrical Solutions for You"
PH 330-659-6161 - 3816 Timberlake Dr., Richfield, OH 44286 - FX 330-659-6999

## **ONE YEAR MANUFACTURER WARRANTY**

Winar Connection, Inc. warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of one (1) year from the original invoice date. Winar Connection, Inc. agrees, at its option during the warranty period, to repair any defect in material or workmanship or to furnish a repaired or refurbished product of equal value in exchange without charge (except for a fee for shipping, handling, packing, return postage, which will be incurred by the customer). Such repair or replacement is subject to verification of the defect or malfunction complained of and proof of purchase as confirmed by the product number and revision on original sales invoice.

## WARRANTY LIMITATIONS

This warranty does not include:

- Any condition resulting from any use for which the product was not intended
- Any condition resulting from incorrect or inadequate maintenance or care
- Damage resulting from misuse, abuse, negligence, accidents or shipping damage
- Dissatisfaction due to buyer's remorse
- Normal wear and tear
- Damages incurred during transportation
- Damages incurred during assembly or maintenance
  - Damages for loss of profits or any special, consequential or incidental damages, however caused

## **CLAIM PROCEDURES:**

- Claims for defective merchandise must be made within ONE year from invoice date. Claims for missing parts must be made within 60 calendar days after the merchandise is received.
- Winar Connection, Inc. reserves the right to specify that items be returned to our warehouse for inspection or be inspected by our representative in the field.
- Claims for defective merchandise must be accompanied by photographs of the merchandise and a copy of the original invoice.
- If the claim is justified, Winar Connection, Inc. will repair or replace the item(s) or part(s) or issue a credit. It is our policy to replace parts whenever possible.