

Quick Reference Guide

For

ePay Registration

ePay is an approved alternative to the use of personal checks, money orders and cashier's checks. Payments are directed by you from your bank checking or savings account to the Chapter 13 Trustee in the amount and frequency determined by you.

ePay does not replace payments where the Bankruptcy Court has issued a wage deduction order directing your employer to make the payments. If a wage deduction order is in place, ePay may be used to make additional payments to the Chapter 13 Trustee.

In order to use ePay you must know both your case number and the last four digits of your Social Security number, have an internet connection, a checking or savings account, and a valid email address.

Registration:

Click on the *Enroll Now* button. Complete the registration page and click *Continue* when done.

Questions or Help:

To view our Frequently Asked Questions pertaining to ePay registration and use, go to https://www.13trusteecleveland.com/epay-FAQ_

If you need further assistance, please contact us at ePayquestions@ch13cleve.com or call our office at 216-621-4268 ext 122 or 146.